

QEHS MANAGEMENT FZE LLC
FREQUENTLY ASKED QUESTIONS (FAQ)

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Q. What do I gain by implementing Quality Management System Requirements as per ISO 9001:2015?

Ans.: Salient benefits are:

1. Implementing Quality Management System Requirements as per ISO 9001:2015 provides an opportunity to add value to the activities of the organization.
2. Improve the performance of processes/activities continually.
3. Customer Satisfaction.
4. Better resources management.
5. Implementation of statutory/regulatory requirements.
6. Better management control.

Q. How should I obtain ISO 9001:2015 certification?

Ans.: Find below the process steps:

- Fill The Application Form and share with us or visit <https://qehsm.com/login> where registered customers can create an account and upload the Application form.
- Our Sales team will call back to you for quotation & Invoice.
- Sign the Agreement & upload.
- Our Team will share stage 1 audit Plan & Schedule through portal/cloud.
- Our Auditor will conduct stage 1 audit.
- Our Team will share stage 2 audit Plan & Schedule through portal/cloud.
- Our Auditor will conduct stage 2 audit. If any non-conformity (NC) is found, you have to clear NC before grant of the ISO Certificate.
- We will give you draft certificate for verification & then share the final certificate copy.
- Hard copy of Certificate will be dispatched by courier.

Q. What is ISO 14001 Standard?

Ans.: ISO 14000 'Environmental Management Systems' is a series of standards for environmental management. It provides tools and techniques for organizations looking to identify, control, and improve environmental performance. Standards in this series include:

- a) ISO 14001:2004 Environmental management systems — Requirements with guidance for use.
- b) ISO 14004:2004 Environmental management systems — General guidelines on principles, systems and support techniques.
- c) ISO 14064-1:2006 Greenhouse gases — Part 1: Specification with guidance at the organization level.
- d) ISO 14006:2011 Environmental management systems — Guidelines for incorporating Eco design.

Q. What are ISO 14001 requirements?

Ans.: Key requirements include:

- Appointment of person(s) responsible for EMS coordination.
- Identification of how the organisation interacts with the environment.
- Identification of actual and potential environmental impacts.
- Monitoring and measurement of progress to achieve environmental objectives.

Q. What is the purpose of ISO 14001 Certification?

Ans.: ISO 14001 is an internationally agreed standard setting requirements for an environmental management system. It helps organizations improve environmental performance through efficient resource utilization and waste reduction, gaining stakeholder trust and competitive advantage.

Q. What is an ISO 14001 Audit?

Ans.: An ISO 14001 audit is a systematic, independent, objective, and documented process for gathering evidence to identify improvement areas and ensure best practice environmental management processes are in place.

Q. What is an ISO 27001 certification?

Ans.: ISO/IEC 27001 specifies an Information Security Management System (ISMS) intended to bring information security under formal management control. Organizations meeting requirements may be certified following a successful audit.

Q. Why is ISO 27001 certification important?

Ans.: ISO 27001 certification demonstrates that you have identified risks, assessed implications, and implemented systemised controls to limit damage to the organization. Benefits include increased reliability, security of information, and improved customer and partner confidence.

Q. Who needs ISO 27001?

Ans.: Any organization working in an environment where secure data and file transfers are a priority will favor partners certified to ISO 27001, confirming compliant ISMS measures.

Q. How does ISO 27001 work?

Ans.: ISO 27001 works on a top-down, technology-neutral, risk-based approach. It aligns coordination across all organizational sections, enhances management responsibility, ensures continual improvement, and enforces corrective actions.

Q. Does ISO 27001 cover GDPR?

Ans.: While ISO 27001 does not cover all areas of GDPR, it provides valuable framework evidence demonstrating how corporate information assets and privacy obligations are safely managed.

Q. What is ISO 22000?

Ans.: ISO 22000 is an internationally recognised standard combining ISO 9001 management approach with HACCP principles for food safety assurance at all supply chain levels.

Q. What is the difference between ISO 22000 and HACCP?

Ans.: HACCP stands for Hazard Analysis and Critical Control Point System focusing specifically on food safety risk prevention. ISO 22000 is an overarching international management standard incorporating HACCP to guarantee safety across the global food chain.

Q. What is the requirement of ISO 22000?

Ans.: ISO 22000 requires that all hazards expected to occur in the food chain — including process and facility hazards — are systematically identified, evaluated, and controlled.

Q. Why is ISO 22000 important?

Ans.: ISO 22000 maps out what an organization needs to do to demonstrate complete control over food safety hazards, ensuring food products remain safe for consumer market distribution.

If you have any further questions or queries, please write to us at: [**info@gehsm.com**](mailto:info@gehsm.com)